

What can libraries offer families?

- All our libraries are family friendly with space for families to relax and enjoy all the resources on offer.
- We offer free access to a fantastic selection of books and other material for all children and their parents and carers.
- We don't just have books – there are stories on CDs which children can borrow for free, and DVDs to rent.
- We do not charge fines for books borrowed by children under five years old. We also don't charge for any books lost or damaged that have been borrowed on a pre-school child's ticket.
- We offer advice for parents/carers on what books to choose for their children, plus a wide selection of books and other resources on parenting in our Parent and Carer collections.
- There is free computer access in any of our libraries (under 16s need parental permission to use the internet).
- Have a go at the Summer Reading Challenge: an annual promotion in all Kent Libraries encouraging school age children to read six books over the holidays to win stickers, a certificate and a medal.
- Try the Bookstart Book Crawl: an annual promotion in all Kent Libraries encouraging very young children (aged 0 – 4) to share books and read. There are stickers to collect and special certificates to earn!
- Most libraries have free events for children during the year. Ask local library staff for information or check our website for further details
www.kent.gov.uk/libs
- We have Homework Clubs in some libraries. All our libraries have books and other resources specifically chosen to help children with their homework.



CUSTOMER SERVICE EXCELLENCE

- If there's a special book you want to read and it's not in your local library, you can order it for free if you are under 18. You can also order it online at www.kent.gov.uk/libs.
- To encourage a love of books and reading and have a chance to meet other people, we support reading groups for all ages. Children, teenagers and adults – there's a reading group for everyone!
- Have a look at our website www.kent.gov.uk/libs, where you can check our library catalogue, renew and request items. You can also look at our online resources: we have encyclopaedias, newspapers and information on health, careers and a great deal more.